

HOTEL  
CORNWALL

ST MORITZ

**Self Catering Villa**  
Tariff and Booking Form  
2010



# Villa Tariff 2010

WEEK NO	Changeover Dates			Villa Tariff - Weekly			
	THURSDAY	FRIDAY	SATURDAY	2 BED MAX 4 PERSONS	3 BED MAX 6 PERSONS	4 BED MAX 8 PERSONS	
9	4 Mar	5 Mar	6 Mar	£550	£625	£700	
10	11 Mar	12 Mar	13 Mar	£550	£625	£700	
11	18 Mar	19 Mar	20 Mar	£550	£625	£700	
12	25 Mar	26 Mar	27 Mar	£700	£875	£975	
13	1 Apr	2 Apr	3 Apr	£700	£875	£975	EASTER
14	8 Apr	9 Apr	10 Apr	£700	£875	£975	
15	15 Apr	16 Apr	17 Apr	£550	£625	£700	
16	22 Apr	23 Apr	24 Apr	£550	£625	£700	
17	29 Apr	30 Apr	1 May	£550	£625	£700	
18	6 May	7 May	8 May	£550	£625	£700	
19	13 May	14 May	15 May	£550	£700	£775	
20	20 May	21 May	22 May	£550	£700	£775	
21	27 May	28 May	29 May	£750	£1025	£1200	WHITSUN
22	3 Jun	4 Jun	5 Jun	£550	£700	£825	
23	10 Jun	11 Jun	12 Jun	£575	£725	£850	
24	17 Jun	18 Jun	19 Jun	£575	£725	£850	
25	24 Jun	25 Jun	26 Jun	£650	£725	£850	
26	1 Jul	2 Jul	3 Jul	£875	£1625	£1875	
27	8 Jul	9 Jul	10 Jul	£975	£1675	£1925	
28	15 Jul	16 Jul	17 Jul	£1100	£1675	£1925	
29	22 Jul	23 Jul	24 Jul	£1100	£1675	£1925	

## Thursday Changeover

VILLA NO.	3	7	8	11*	15	16	21	32	34
BEDROOMS	2	2	2	3	2	2	4	3	3
BATH/SHOWER	2	2	2	3	2	2	2	3	3
TOILETS	2	2	2	3	2	2	3	3	3
UPSTAIRS LOUNGE	✓		✓	✓			✓		
CENTRAL HEATING									

## Friday Changeover

VILLA NO.	2A	2B	9	10	12	17	18	19*	25	28	29	30	35
BEDROOMS	2	2	2	2	4	2	2	3	4	4	4	3	4
BATH/SHOWER	2	2	2	2	3	2	3	3	3	3	3	2	2
TOILETS	2	2	2	2	3	2	3	3	3	3	3	2	3
UPSTAIRS LOUNGE	✓	✓	✓	✓	✓			✓	✓			✓	✓
CENTRAL HEATING								✓		✓			

Changeover Dates				Villa Tariff - Weekly			
WEEK NO	THURSDAY	FRIDAY	SATURDAY	2 BED MAX 4 PERSONS	3 BED MAX 6 PERSONS	4 BED MAX 8 PERSONS	
30	29 Jul	30 Jul	31 Jul	£1100	£1675	£1925	
31	5 Aug	6 Aug	7 Aug	£1100	£1675	£1925	
32	12 Aug	13 Aug	14 Aug	£1100	£1675	£1925	
33	19 Aug	20 Aug	21 Aug	£1100	£1675	£1925	
34	26 Aug	27 Aug	28 Aug	£1100	£1675	£1925	BANK HOLIDAY
35	2 Sep	3 Sep	4 Sep	£625	£825	£925	
36	9 Sep	10 Sep	11 Sep	£575	£700	£825	
37	16 Sep	17 Sep	18 Sep	£575	£700	£825	
38	23 Sep	24 Sep	25 Sep	£575	£625	£700	
39	30 Sep	1 Oct	2 Oct	£575	£625	£700	
40	7 Oct	8 Oct	9 Oct	£575	£625	£700	
41	14 Oct	15 Oct	16 Oct	£725	£925	£1000	HALF TERM
42	21 Oct	22 Oct	23 Oct	£725	£925	£1000	
43	28 Oct	29 Oct	30 Oct	£550	£625	£700	
Christmas	21 - 28 Dec			£675	£825	£900	OTHER RATES
New Year	28 Dec - 4 Jan			£775	£1050	£1225	
Winter Rate				£550	£625	£700	
Feb Half Term	2 weeks Sat 7 – 21 Feb			£600	£725	£800	
ALL VILLAS CONTAIN: TELEPHONE, WASHER, DRYER, DISHWASHER, MICROWAVE, FRIDGE/FREEZER, TELEVISION INCLUDING FREEVIEW, A SELECTION OF SKY SPORTS CHANNELS, DVD PLAYER AND INTERNET ACCESS.							

## Saturday Changeover

VILLA NO.	1A	1B	4	5	6	12A <sup>+</sup>	14	20	24	27	31	36
BEDROOMS	2	2	2	2	2	2	2	4	3	4	3	4
BATH/SHOWER	2	2	2	2	2	3	2	2	2	2	3	3
TOILETS	2	2	2	2	2	3	2	2	3	3	3	3
UPSTAIRS LOUNGE	✓	✓	✓	✓	✓			✓	✓	✓	✓	✓
CENTRAL HEATING												✓

- \* Villas 11, 19, have a fourth bedroom with bunk beds and can also be let as a four bedroom villa.
- + Villa 12A has an additional single room charged at an extra 15% of rental.

Pets are not allowed in villas when renting.

**St Moritz Hotel & Garden Villas operates a strict No Smoking Policy within it's properties.**

# Terms and Conditions 2010 - Apply to all properties in brochure.

## Self-catering accommodation terms and conditions

### 1. THE CONTRACT

The contract entered into is between St Moritz Hotel & Garden Villas Ltd. (St Moritz) and the person completing and signing the Booking Form (the Hirer). The contract is not effective until the required payment has been received and confirmation sent from St Moritz to the Hirer.

### 2. BOOKING

Bookings cannot be accepted by:

- a. Persons under the age of 25 years
  - b. Parties where the majority of members are younger than 25 years (except families or supervised groups).
- 2.1** The number of persons occupying a property must not exceed the maximum stated in the current property description. (Babies under 2 are not normally counted as a member of a party).
- 2.2** The person who signs the booking form (the Hirer) will be responsible for all persons included on the form and should ensure that they are aware of the booking conditions.

**2.3** St Moritz reserves the right to decline any booking or refuse to hand over a key to any person who has not complied with the booking conditions.

### 3. RESERVATION

- 3.1** Provisional reservations can be accepted by telephone and must be confirmed within 7 days by the arrival of a booking form and the required deposit.
- 3.2** Provisional reservations will be cancelled after 7 days without further reference.
- 3.3** To secure a reservation:
- a. Complete all parts of the booking form.
  - b. Send the completed form together with 25% deposit and booking fee.
  - c. Pay the balance of the cost six weeks before the holiday is due to start (it should be noted that reminders are not sent out).
- 3.4** If the balance is not received within the time specified the agent reserves the right to cancel the booking and retain the deposit.
- 3.5** Bookings made within six weeks of the start of the holiday require payment in full at the time of the booking.
- 3.6** Payment for overseas bookings can be made by cheque drawn on a London bank payable in Sterling to St Moritz Client Account.

### 4. CANCELLATION

- 4.1** Once a booking is confirmed the Hirer is responsible for the total cost of the holiday. 'Total' meaning both Deposit and Balance payments.
- 4.2** In the event of cancellation by the Hirer, St Moritz will endeavour to re-let the property, and if successful may refund any monies paid less the deposit, which is non-returnable.

### 5. CANCELLATION INSURANCE

Under the new FSA rules St Moritz can no longer arrange Holiday Cancellation Insurance on your behalf. We strongly recommend that your own appropriate Holiday Cancellation Insurance is in place at the time of booking.

### 6. BOOKING ALTERATIONS

- 6.1** Any change in holiday dates will be subject to the agreement of St Moritz.
- 6.2** Any request by the Hirer for transfer of booking to another property will be treated as a cancellation of the original reservation.
- 6.3** If for reasons beyond its control, the Agent has to cancel or alter arrangements made for the Hirer it will make every effort to offer an alternative property if one is available.
- 6.4** If the Hirer does not accept the alternative offered the Agent will return to the Hirer any monies paid, whereupon the liability of St Moritz Hotel & Garden Villas Ltd. will cease.

### 7. DAMAGE, LOSS AND NUISANCE

- 7.1** The Hirer agrees:
- a. A damage deposit will be taken on arrival by credit card swipe.
  - b. That the supervision of children, babies and any adults requiring care remains the responsibility of the Hirer at all times.
  - c. To be responsible for leaving the accommodation in good order and clean condition, otherwise a cleaning charge will be levied.
  - d. To pay for any damage or loss however caused, excluding reasonable wear and tear, incurred during the occupation.
  - e. Not to cause nuisance or annoyance to occupants of nearby property.
  - f. To allow reasonable access to the property by the Agent if it is deemed necessary.

**7.2** If in the opinion of St Moritz, or Owner of the property, any person is not suitable to continue their occupation of the property because of unreasonable behaviour, damage or nuisance to other parties, the contract may be discharged and St Moritz may repossess the property immediately. The Hirer will remain liable for the whole cost of hire and no refund shall be due.

**7.3** In accordance with the no-smoking legislation, St Moritz Hotel is a smoke free premises and smoking is not permitted. The designated smoking area is under the canvas awnings adjacent to reception. Smoking in a Villa will incur an additional cleaning charge of £140.00 per room to render the Villa smoke free again.

## **8. OCCUPANCY**

Occupancy shall be from (4.00pm) on the day of arrival to (10.00am) on the day of departure, unless special arrangements have been made (the housekeepers have only a limited time to prepare the property for the next guests, and you are asked to respect this).

**8a.** Late departure/early arrival requests may be granted but charges will apply.

## **9. SERVICES**

The Hirer must pay St Moritz for all telephone calls made during the occupation.

**9.1** Linen for beds and bath & hand towel are provided per person and are included in rental price.

**9.2** Electricity included in rental price.

**9.3** Use of leisure facilities are included in rental price.

**9.4** Any unsettled accounts will be charged against credit card details taken on arrival.

**9.5** If credit card information is unavailable, credit facilities will not be offered and a cheque or cash for the damage deposit will be required and returned following satisfactory departure.

## **10. PETS**

Pets are not allowed in Villas when renting. Only property owners are permitted pets in their accommodation.

## **11. DESCRIPTIONS**

**11.1** Whilst St Moritz makes every effort to ensure the accuracy of the property descriptions, descriptions are inevitably subjective and are for guidance only. If there are points of particular importance please contact St Moritz to clarify information.

**11.2** Whilst St Moritz has taken all reasonable steps to ensure that the information contained in its brochures, websites, tariffs, leaflets, advertisements and any other form of promotional

material are accurate, St Moritz reserves the right to alter, substitute or withdraw any service, facilities or amenity.

**11.3** If, in the interest of health & safety, a facility has to close, St Moritz will endeavour to re-open it as soon as possible.

## **12. LIABILITY**

**12.1** St Moritz cannot accept responsibility for any material loss, damage, additional expense or inconvenience directly or indirectly caused by or arising out of the property and its, plumbing, gas, electrical or otherwise, or exceptional weather.

**12.2** No responsibility is accepted for loss or damage of property, vehicles or vehicle contents belonging to the Hirer or any member of the party during the occupancy.

**12.3** If due to reasons beyond the control of St Moritz and Property Owner, the accommodation is not available whatsoever, St Moritz will refund the deposit, but St Moritz and Owner will be under no further liability towards you.

## **13. COMPLAINTS**

**13.1** If in the opinion of the Hirer there are grounds for complaint, it is the duty of the Hirer to take it up with St Moritz immediately or during occupancy to allow remedial action to be taken. The Hirer should contact reception on (01208) 862 242.

**13.2** It is specifically agreed that failure by the Hirer to notify St Moritz of any complaint in accordance with the timescale set out in clause 13.1 will entitle St Moritz to refuse to entertain the complaint, irrespective of its merits.

**13.3** St Moritz are a member of S.W. Tourism and adhere to its code of practice.

## **14. WAIVER**

The failure of St Moritz to enforce or exercise, at any time, or for any period of time, any term of, or any right pursuant to this agreement does not constitute and shall not be construed as a waiver of such term or right.

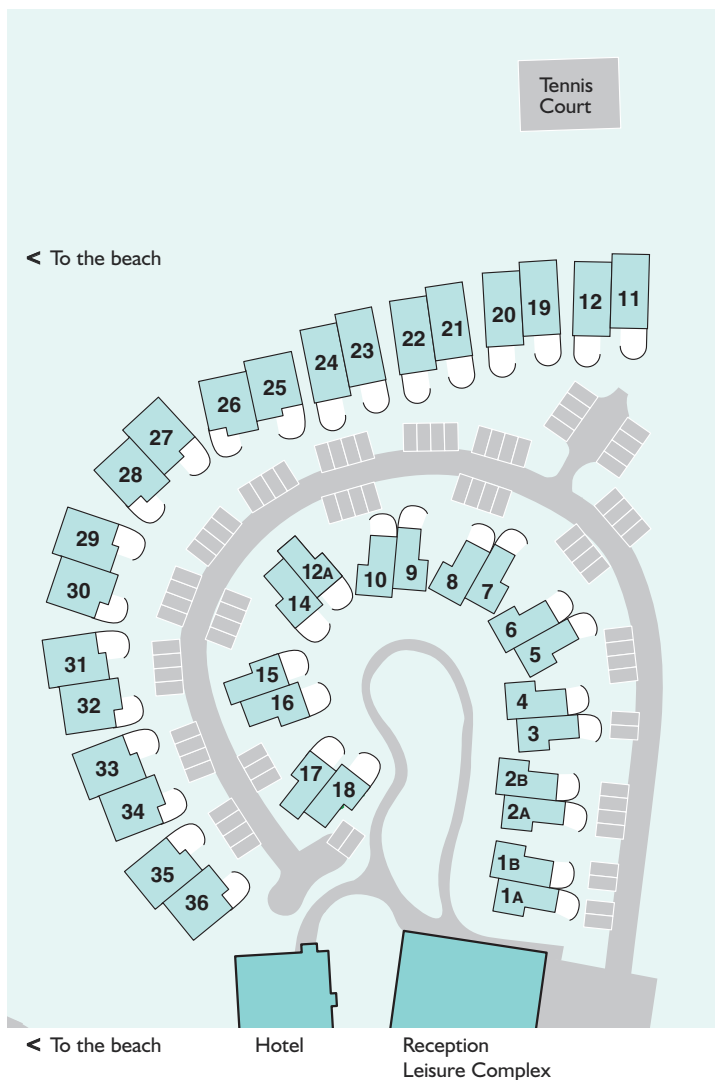
## **15. LEGAL PROVISIONS**

**15.1** The law of England governs the construction, and performance of this Agreement and the parties submit to the jurisdiction of the English Courts.

**15.2** The Hirer agrees that the contract with St Moritz is made at St Moritz's premises and that any proceeding between the parties shall be conducted in the County Court nearest to St Moritz.

**15.3** Clause headings are for convenience only and do not form part of or affect the interpretation of the Agreement.

## Villa Plan



## HOW TO MAKE A BOOKING

- 1** Telephone us on (01208) 862 242 to confirm that the property and dates you require are available. This reservation is held for up to 7 days to give you sufficient time to send your booking form and deposit, if we do not hear from you then your booking will be cancelled.
- 2** Complete the booking form and return it to us with a 25% deposit and booking fee. Please be aware that you need to arrange your own Holiday Cancellation Insurance (see Terms & Conditions 5). Cheques are made payable to St Moritz Client Account. Bookings from persons outside the UK must be accompanied either by a cheque drawn from a UK bank or by a sterling draft.
- 3** Upon receipt of your booking form and deposit, we will forward confirmation of the booking, including details of monies received and the balance due, which we must receive no later than 6 weeks before arrival.

# St Moritz Villa Booking Form 2010

**THIS FORM MUST BE COMPLETED, SIGNED AND RETURNED WITH NECESSARY PAYMENT TO CONFIRM BOOKING**

**Please complete in BLOCK CAPITALS and return to:**  
St Moritz Hotel & Garden Villas, Trebetherick, Wadebridge,  
Cornwall PL27 6SD  
**Or Fax back to** 01208 862 262

Please reserve Villa Number

**From 4pm Thursday/Friday/Saturday** PLEASE PRINT DATE OF ARRIVAL

**To 10am Thursday/Friday/Saturday** PLEASE PRINT DATE OF DEPARTURE

Total number of guests  children

ALL BOOKINGS DURING SCHOOL HOLIDAYS ARE ACCEPTED ON THE UNDERSTANDING THAT AT LEAST ONE ADULT AGED 25 OR ABOVE WILL OCCUPY THE SPECIFIC VILLA FOR THE DURATION OF THE LETTING, AND WILL AT ALL TIMES BE RESPONSIBLE FOR IT (SEE NOTE 2 OF TERMS & CONDITIONS). IN THE EVENT THAT THE MANAGEMENT DISCOVER THAT ALL OCCUPANTS ARE UNDER 25 THE MANAGEMENT RESERVE THE RIGHT TO TERMINATE THE LETTING FORTHWITH WITHOUT COMPENSATION.

Number of adults aged **18-25**  **over 25**  **Ages of under 18s**

Total rent (see tariff)

25% deposit enclosed

Plus Booking fee (NON-REFUNDABLE)

Damage deposit of £100  
per villa per week is paid on  
arrival by credit card swipe.

**Items available for hire, tick where required in the box provided.**

(PLEASE NOTE ONLY 1 TRAVEL COT + 1 HIGH CHAIR AVAILABLE IN EACH VILLA)

- High chair, no harness (FREE OF CHARGE)  
 Travel Cot linen (£5 CHARGE)  
 Travel Cot (FREE OF CHARGE)

**Total enclosed**

**PLEASE COMPLETE  
PAYMENT DETAILS OVERLEAF**

## Payment Method

CHEQUES ARE MADE PAYABLE TO: ST MORITZ CLIENT ACCOUNT  
WE ALSO ACCEPT THE FOLLOWING CREDIT CARDS: VISA, MASTER CARD, MAESTRO

\* ALL THESE FIELDS MUST BE COMPLETED

\* Credit card type \_\_\_\_\_ \* Name on card \_\_\_\_\_

\* Credit card number

\* Expiry date  /  Start date  /

Issue No. (IF SWITCH)  \* Security code  (LAST 3 DIGITS ON SIGNATURE STRIP)

I HAVE READ AND UNDERSTOOD THE TERMS AND CONDITIONS OF THE BOOKING.

\* Signature  \* Date \_\_\_\_\_

\* Name \_\_\_\_\_

\* Address \_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

\_\_\_\_\_ \* Postcode \_\_\_\_\_

\* Tel No \_\_\_\_\_ Mob No. \_\_\_\_\_

Email \_\_\_\_\_