



HOTEL  
CORNWALL

ST MORITZ

**Self Catering Villas**  
Tariff and Booking Form  
2012

## Villa Tariff 2012

Each Villa is privately owned, individually furnished, and well equipped.  
All have a minimum 4 star grading from Quality in Tourism.  
Villas 19, 28 and 30 have achieved 4 gold star grading.

Changeover Dates				Villa Tariff - Weekly		
WEEK NO	THURSDAY	FRIDAY	SATURDAY	2 BED MAX 4 PERSONS	3 BED MAX 6 PERSONS	4 BED MAX 8 PERSONS
Winter Rate				£600	£675	£750
Feb Half Term 09 - 25 Feb (2 weeks)				£600	£700	£775
9	01 Mar	02 Mar	03 Mar	£600	£675	£750
10	08 Mar	09 Mar	10 Mar	£600	£675	£750
11	15 Mar	16 Mar	17 Mar	£600	£675	£750
12	22 Mar	23 Mar	24 Mar	£600	£675	£750
13	29 Mar	30 Mar	31 Mar	£725	£900	£1025
14	<b>05 Apr</b>	<b>06 Apr</b>	<b>07 Apr</b>	<b>£750</b>	<b>£925</b>	<b>£1050</b>
15	12 Apr	13 Apr	14 Apr	£725	£900	£1025
16	19 Apr	20 Apr	21 Apr	£625	£775	£875
17	26 Apr	27 Apr	28 Apr	£600	£675	£750
18	03 May	04 May	05 May	£600	£675	£750
19	10 May	11 May	12 May	£600	£750	£825
20	17 May	18 May	19 May	£600	£750	£825
21	24 May	25 May	26 May	£600	£750	£875
22	<b>31 May</b>	<b>01 Jun</b>	<b>02 Jun</b>	<b>£825</b>	<b>£1125</b>	<b>£1300</b>
23	07 Jun	08 Jun	09 Jun	£650	£800	£925
24	14 Jun	15 Jun	16 Jun	£650	£800	£925
25	21 Jun	22 Jun	23 Jun	£725	£800	£925
26	28 Jun	29 Jun	30 Jun	£750	£1200	£1600
27	05 Jul	06 Jul	07 Jul	£1025	£1725	£1975

EASTER

WHITSUN

### Thursday Changeover

VILLA NO.	3	7	8	11*	15	16	32	34
BEDROOMS	2	2	2	3*	2	2	3	3
BATH/SHOWER	2	2	2	3	2	2	3	3
TOILETS	2	2	2	3	2	2	3	3
UPSTAIRS LOUNGE	✓		✓	✓				
CENTRAL HEATING								
BUNK BEDROOM					1			

### Friday Changeover

VILLA NO.	2A	2B	9	10	12*	17	18	19*	25	28*	29*	30	35
BEDROOMS	2	2	2	2	4	2	2	4	4	4	4	3	4
BATH/SHOWER	2	2	2	2	3	2	3	2	3	3	3	2	2
TOILETS	2	2	2	2	3	2	3	3	3	3	3	2	3
UPSTAIRS LOUNGE	✓	✓	✓	✓	✓			✓	✓				✓
CENTRAL HEATING								✓			✓		
BUNK BEDROOM										1		1	1

Changeover Dates				Villa Tariff - Weekly			
WEEK NO	THURSDAY	FRIDAY	SATURDAY	2 BED MAX 4 PERSONS	3 BED MAX 6 PERSONS	4 BED MAX 8 PERSONS	
28	12 Jul	13 Jul	14 Jul	£1125	£1725	£1975	
29	19 Jul	20 Jul	21 Jul	£1125	£1725	£1975	
30	26 Jul	27 Jul	28 Jul	£1125	£1725	£1975	
31	02 Aug	03 Aug	04 Aug	£1125	£1725	£1975	
32	09 Aug	10 Aug	11 Aug	£1125	£1725	£1975	
33	16 Aug	17 Aug	18 Aug	£1125	£1725	£1975	
34	<b>23 Aug</b>	<b>24 Aug</b>	<b>25 Aug</b>	<b>£1125</b>	<b>£1725</b>	<b>£1975</b>	BANK HOLIDAY
35	30 Aug	31 Aug	01 Sep	£700	£900	£1000	
36	06 Sep	07 Sep	08 Sep	£650	£775	£900	
37	13 Sep	14 Sep	15 Sep	£650	£775	£900	
38	20 Sep	21 Sep	22 Sep	£650	£700	£775	
39	27 Sep	28 Sep	29 Sep	£600	£650	£725	
40	04 Oct	05 Oct	06 Oct	£600	£650	£725	
41	<b>11 Oct</b>	<b>12 Oct</b>	<b>13 Oct</b>	£600	£650	£725	
42	<b>18 Oct</b>	<b>19 Oct</b>	<b>20 Oct</b>	<b>£750</b>	<b>£950</b>	<b>£1050</b>	HALF TERM
43	25 Oct	26 Oct	27 Oct	£750	£950	£1050	
Winter Rate				£600	£675	£750	
Christmas 20/21 - 27/28 Dec				£700	£850	£925	OTHER RATES
New Year 27/28 Dec - 3/4 Jan				£825	£1125	£1300	

ALL VILLAS CONTAIN: TELEPHONE, WASHER, DRYER, DISHWASHER, MICROWAVE, FRIDGE/FREEZER, TELEVISION INCLUDING FREEVIEW, A SELECTION OF SKY SPORTS CHANNELS, DVD PLAYER AND INTERNET ACCESS.

## Saturday Changeover

VILLA NO.	1A	1B	4	5	6	12A*	14	21*	24	27	31	36
BEDROOMS	2	2	2	2	2	2	2	4	3	4	3	4
BATH/SHOWER	2	2	2	2	2	3	2	2	3	3	3	3
TOILETS	2	2	2	2	2	3	2	3	3	3	3	3
UPSTAIRS LOUNGE	✓	✓	✓	✓	✓			✓	✓	✓	✓	✓
CENTRAL HEATING												✓
BUNK BEDROOM												1

- + Villa 12A has an additional single room charged at an extra 15% of rental.
- \* Villa 11 has a fourth bedroom with bunk beds and can also be let as a four bedroom villa.
- ✦ Villas which offer bunk beds in one bedroom.

**Pets are not allowed in villas when renting.**

**St Moritz Hotel & Garden Villas operates a strict No Smoking Policy within it's properties.**

# Terms and Conditions - Applicable to all properties in this brochure

## Self-catering accommodation terms and conditions

### 1. THE CONTRACT

The contract entered into is between St Moritz Hotel & Garden Villas Ltd. (St Moritz) and the person completing and signing the Booking Form (the Hirer). The contract is not effective until the required payment has been received and confirmation sent from St Moritz to the Hirer.

### 2. BOOKING

Bookings cannot be accepted by:

- a. Persons under the age of 25 years
- b. Parties where the majority of members are younger than 25 years (except families or supervised groups).

2.1 The number of persons occupying a property must not exceed the maximum stated in the current property description. (Babies under 2 are not normally counted as a member of a party).

2.2 The person who signs the booking form (the Hirer) will be responsible for all persons included on the form and should ensure that they are aware of the booking conditions.

2.3 St Moritz reserves the right to decline any booking or refuse to hand over a key to any person who has not complied with the booking conditions.

### 3. RESERVATION

3.1 Provisional reservations can be accepted by telephone and must be confirmed within 7 days by the receipt of a booking form and the required deposit.

3.2 Provisional reservations will be cancelled after 7 days without further reference.

3.3 To secure a reservation:

- a. Complete all parts of the booking form.
- b. Send the completed form together with 25% deposit and booking fee.
- c. Pay the balance of the cost six weeks before the holiday is due to start (it should be noted that reminders are not sent out).

3.4 If the balance is not received within the time specified the agent reserves the right to cancel the booking and retain the deposit.

3.5 Bookings made within six weeks of the start of the holiday require payment in full at the time of the booking.

3.6 Payment for overseas bookings can be made by cheque drawn on a London bank payable in Sterling to St Moritz Client Account.

### 4. CANCELLATION

4.1 Once a booking is confirmed the Hirer is responsible for the total cost of the holiday. 'Total' meaning both Deposit and Balance payments.

4.2 In the event of cancellation by the Hirer, St Moritz will endeavour to re-let the property, and if successful may refund any monies paid less the deposit, which is non-returnable.

4.3 St Moritz reserves the right to charge the hirer's credit/debit card for any outstanding balance in the event of cancellation or non attendance.

### 5. CANCELLATION INSURANCE

St Moritz cannot arrange Holiday Cancellation Insurance on your behalf. We strongly recommend that your own appropriate Holiday Cancellation Insurance is in place at the time of booking.

### 6. BOOKING ALTERATIONS

6.1 Any change in holiday dates will be subject to the agreement of St Moritz.

6.2 Any request by the Hirer for transfer of booking to another property will be treated as a cancellation of the original reservation.

6.3 If for reasons beyond its control, the Agent has to cancel or alter arrangements made for the Hirer it will make every effort to offer an alternative property if one is available.

6.4 If the Hirer does not accept the alternative offered the Agent will return to the Hirer any monies paid, whereupon the liability of St Moritz Hotel & Garden Villas Ltd. will cease.

### 7. DAMAGE, LOSS AND NUISANCE

7.1 The Hirer agrees:

a. A damage deposit will be taken on arrival by credit card swipe.

b. That the supervision of children, babies and any adults requiring care remains the responsibility of the Hirer at all times.

c. To be responsible for leaving the accommodation in good order and clean condition, otherwise a cleaning charge will be levied.

d. To pay for any damage or loss however caused, excluding reasonable wear and tear, incurred during the occupation.

e. Not to cause nuisance or annoyance to occupants of nearby properties.

f. To allow reasonable access to the property by the Agent if it is deemed necessary.

**7.2** If in the opinion of St Moritz, or Owner of the property, any person is not suitable to continue their occupation of the property because of unreasonable behaviour, damage or nuisance to other parties, the contract may be discharged and St Moritz may repossess the property immediately. The Hirer will remain liable for the whole cost of hire and no refund shall be due.

**7.3** In accordance with the no-smoking legislation, St Moritz Hotel is a smoke free premises and smoking is not permitted. The designated smoking area is under the canvas awnings adjacent to reception. Smoking in a Villa will incur an additional cleaning charge of £140.00 per room to render the Villa smoke free again.

## **8. OCCUPANCY**

Occupancy shall be from 4.00pm on the day of arrival to 10.00am on the day of departure, unless special arrangements have been made (the housekeepers have only a limited time to prepare the property for the next guests, and you are asked to respect this).

**8a.** Late departure/early arrival requests may be granted but charges will apply.

## **9. SERVICES**

The Hirer must pay St Moritz for all telephone calls made during the occupation.

**9.1** Linen for beds and bath & hand towel are provided per person and are included in rental price.

**9.2** Electricity included in rental price.

**9.3** Use of leisure facilities is included in rental price. Towels may be hired for £2 each.

**9.4** Any unsettled accounts will be charged against credit card details taken on arrival.

**9.5** If credit card information is unavailable, credit facilities will not be offered and a cheque or cash for the damage deposit will be required and returned following satisfactory departure.

## **10. PETS**

**Pets are not allowed in Villas when renting.** Only property owners are permitted pets in their accommodation.

## **11. DESCRIPTIONS**

**11.1** Whilst St Moritz makes every effort to ensure the accuracy of the property descriptions, descriptions are inevitably subjective and are for guidance only. If there are points of particular importance please contact St Moritz to clarify information.

**11.2** Whilst St Moritz has taken all reasonable steps to ensure that the information contained in its brochures, websites, tariffs, leaflets, advertisements and any other form of promotional material are accurate, St Moritz reserves the right to alter, substitute or withdraw any service, facilities or amenity.

**11.3** If, in the interest of health & safety, a facility has to close, St Moritz will endeavour to re-open it as soon as possible.

## **12. LIABILITY**

**12.1** St Moritz cannot accept responsibility for any material loss, damage, additional expense or inconvenience directly or indirectly caused by or arising out of the property and its, plumbing, gas, electrical or otherwise, or exceptional weather.

**12.2** No responsibility is accepted for loss or damage of property, vehicles or vehicle contents belonging to the Hirer or any member of the party during the occupancy.

**12.3** If due to reasons beyond the control of St Moritz and Property Owner, the accommodation is not available whatsoever, St Moritz will refund the deposit, but St Moritz and Owner will be under no further liability towards you.

## **13. COMPLAINTS**

**13.1** If in the opinion of the Hirer there are grounds for complaint, it is the duty of the Hirer to take it up with St Moritz immediately or during occupancy to allow remedial action to be taken. The Hirer should contact reception on (01208) 862 242.

**13.2** It is specifically agreed that failure by the Hirer to notify St Moritz of any complaint in accordance with the timescale set out in clause 13.1 will entitle St Moritz to refuse to entertain the complaint, irrespective of its merits.

**13.3** St Moritz is a member of Visit Cornwall and adheres to its code of practice.

## **14. WAIVER**

The failure of St Moritz to enforce or exercise, at any time, or for any period of time, any term of, or any right pursuant to this agreement does not constitute and shall not be construed as a waiver of such term or right.

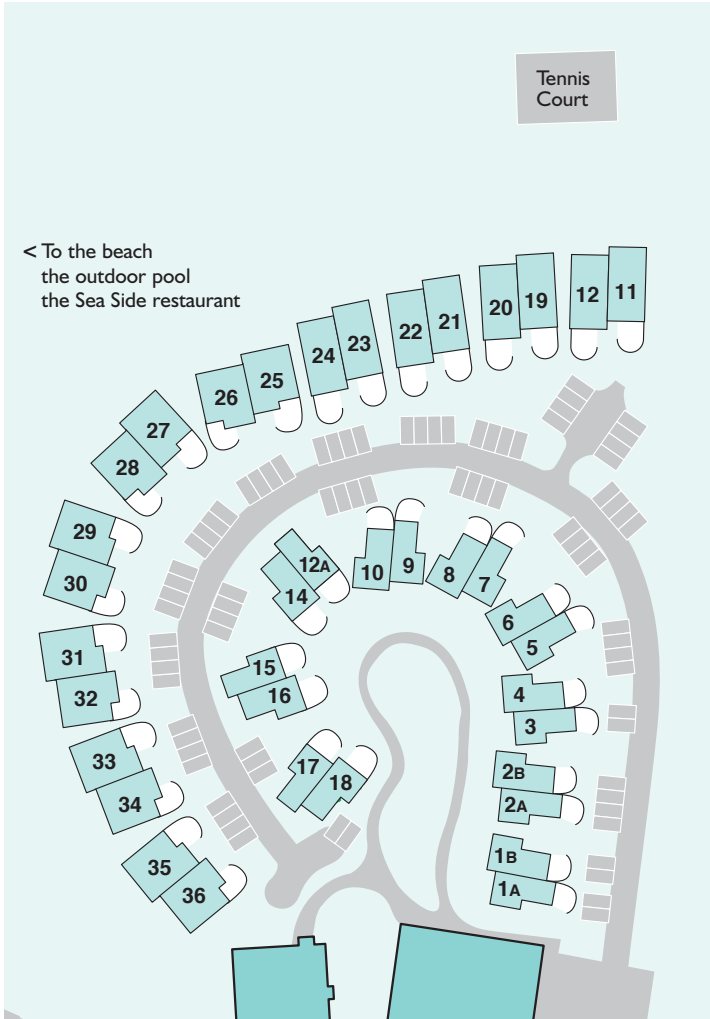
## **15. LEGAL PROVISIONS**

**15.1** The law of England governs the construction, and performance of this Agreement and the parties submit to the jurisdiction of the English Courts.

**15.2** The Hirer agrees that the contract with St Moritz is made at St Moritz's premises and that any proceeding between the parties shall be conducted in the County Court nearest to St Moritz.

**15.3** Clause headings are for convenience only and do not form part of or affect the interpretation of the Agreement.

# Villa Plan



## HOW TO MAKE A BOOKING

- 1 Telephone us on (01208) 862 242 to confirm that the property and dates you require are available. This reservation is held for up to 7 days to give you sufficient time to send your booking form and deposit. If we do not hear from you then your booking will be released.
- 2 Complete the booking form and return it to us with a 25% deposit and booking fee. Please be aware that you need to arrange your own Holiday Cancellation Insurance (see Terms & Conditions 5). Cheques are made payable to St Moritz Client Account. Bookings from persons outside the UK must be accompanied either by a cheque drawn on a UK bank or by a sterling draft.
- 3 Upon receipt of your signed booking form and deposit, we will forward confirmation of the booking, including details of monies received and the balance due, which we must receive no later than 6 weeks before arrival.

# St Moritz Villa Booking Form 2012

**THIS FORM MUST BE COMPLETED, SIGNED AND RETURNED WITH NECESSARY PAYMENT TO CONFIRM BOOKING**

**Please complete in BLOCK CAPITALS and return to:**  
St Moritz Hotel & Garden Villas, Trebetherick, Wadebridge,  
Cornwall PL27 6SD  
**Or Fax back to** 01208 862 262

Please reserve Villa Number

**From 4pm Thursday/Friday/Saturday** PLEASE PRINT DATE OF ARRIVAL

**To 10am Thursday/Friday/Saturday** PLEASE PRINT DATE OF DEPARTURE

Total number of guests  children  Ages of under 18s

ALL BOOKINGS DURING SCHOOL HOLIDAYS ARE ACCEPTED ON THE UNDERSTANDING THAT AT LEAST ONE ADULT AGED 25 OR ABOVE WILL OCCUPY THE SPECIFIC VILLA FOR THE DURATION OF THE LETTING, AND WILL AT ALL TIMES BE RESPONSIBLE FOR IT (SEE NOTE 2 OF TERMS & CONDITIONS). IN THE EVENT THAT THE MANAGEMENT DISCOVER THAT ALL OCCUPANTS ARE UNDER 25 THE MANAGEMENT RESERVE THE RIGHT TO TERMINATE THE LETTING FORTHWITH WITHOUT COMPENSATION.

Number of adults aged **18-25**  **over 25**

Total rent (see tariff)

25% deposit enclosed

Plus Booking fee (NON-REFUNDABLE)

Damage deposit of £200 per Villa per week is paid on arrival by credit or debit card swipe.

**Items available for hire, tick where required in the box provided.**

(PLEASE NOTE ONLY 1 TRAVEL COT + 1 HIGH CHAIR AVAILABLE IN EACH VILLA)

- High chair, no harness (FREE OF CHARGE)  
 Travel Cot linen (£5 CHARGE)  
 Travel Cot (FREE OF CHARGE)

**Total enclosed**

**PLEASE COMPLETE PAYMENT DETAILS OVERLEAF**

## Payment Method

CHEQUES ARE MADE PAYABLE TO: ST MORITZ CLIENT ACCOUNT

WE ALSO ACCEPT THE FOLLOWING CREDIT CARDS: VISA, MASTERCARD, MAESTRO

\* ALL THESE FIELDS MUST BE COMPLETED

\* Credit card type \_\_\_\_\_ \* Name on card \_\_\_\_\_

\* Credit card number

\* Expiry date  /  Start date  /

Issue No. (IF MAESTRO)  \* Security code  (LAST 3 DIGITS ON SIGNATURE STRIP)

I HAVE READ, UNDERSTOOD AND ACCEPT THE TERMS AND CONDITIONS OF THE BOOKING.

\* Signature  \* Date \_\_\_\_\_

\* Name \_\_\_\_\_

\* Address \_\_\_\_\_

\_\_\_\_\_  
\* Postcode \_\_\_\_\_

\* Tel No \_\_\_\_\_ Mob No. \_\_\_\_\_

Email \_\_\_\_\_