

HOTEL
CORNWALL
ST MORITZ

Self Catering Villa Tariff and Booking Form **2009**

Tariff 2009

Changeover Dates				Villa Tariff - Weekly		
WEEK NO	THURSDAY	FRIDAY	SATURDAY	2 BED MAX 4 PERSONS	3 BED MAX 6 PERSONS	4 BED MAX 8 PERSONS
10	5 Mar	6 Mar	7 Mar	£450	£525	£600
11	12 Mar	13 Mar	14 Mar	£450	£525	£600
12	19 Mar	20 Mar	21 Mar	£450	£550	£600
13	26 Mar	27 Mar	28 Mar	£450	£550	£600
14	2 Apr	3 Apr	4 Apr	£650	£825	£925
15	9 Apr	10 Apr	11 Apr	£650	£825	£925
16	16 Apr	17 Apr	18 Apr	£650	£825	£925
17	23 Apr	24 Apr	25 Apr	£450	£550	£600
18	30 Apr	1 May	2 May	£450	£550	£600
19	7 May	8 May	9 May	£450	£550	£600
20	14 May	15 May	16 May	£525	£650	£700
21	21 May	22 May	23 May	£750	£1025	£1200
22	28 May	29 May	30 May	£525	£650	£750
23	4 Jun	5 Jun	6 Jun	£525	£650	£750
24	11 Jun	12 Jun	13 Jun	£550	£675	£775
25	18 Jun	19 Jun	20 Jun	£550	£675	£775
26	25 Jun	26 Jun	27 Jun	£600	£675	£775
27	2 Jul	3 Jul	4 Jul	£875	£1625	£1875
28	9 Jul	10 Jul	11 Jul	£975	£1625	£1875
29	16 Jul	17 Jul	18 Jul	£1050	£1625	£1875
30	23 Jul	24 Jul	25 Jul	£1050	£1625	£1875

EASTER

WHITSUN

Thursday Changeover

VILLA NO.	3	7	8	11*	15	16	21	32	34
BEDROOMS	2	2	2	3	2	2	3	3	3
BATH/SHOWER	2	2	2	3	2	2	2	3	3
TOILETS	2	2	2	3	2	2	3	3	3
UPSTAIRS LOUNGE	✓		✓	✓			✓		

Friday Changeover

VILLA NO.	2A	2B	6**	9	10	12	17	18	19*	25	28ø	29	35
BEDROOMS	2	2	2	2	2	4	2	2	3	4	3	4	4
BATH/SHOWER	2	2	2	2	2	3	2	1	3	3	3	3	2
TOILETS	2	2	2	2	2	3	2	2	3	3	3	3	3
UPSTAIRS LOUNGE	✓	✓	✓	✓	✓	✓	✓		✓	✓			✓

Terms and Conditions 2009 – Apply to all properties in brochure.

Self-catering accommodation terms and conditions

1. THE CONTRACT

The contract entered into is between St Moritz Hotel & Garden Villas Ltd. (St Moritz) and the person completing and signing the Booking Form (the Hirer). The contract is not effective until the required payment has been received and confirmation sent from St Moritz to the Hirer.

2. BOOKING

Bookings cannot be accepted by:

- a. Persons under the age of 25 years
- b. Parties where the majority of members are younger than 25 years (except families or supervised groups).

2.1 The number of persons occupying a property must not exceed the maximum stated in the current property description. (Babies under 2 are not normally counted as a member of a party).

2.2 The person who signs the booking form (the Hirer) will be responsible for all persons included on the form and should ensure that they are aware of the booking conditions.

2.3 St Moritz reserves the right to decline any booking or refuse to hand over a key to any person who has not complied with the booking conditions.

3. RESERVATION

3.1 Provisional reservations can be accepted by telephone and must be confirmed within 7 days by the arrival of a booking form and the required deposit.

3.2 Provisional reservations will be cancelled after 7 days without further reference.

3.3 To secure a reservation:

- a. Complete all parts of the booking form.
- b. Send the completed form together with 25% deposit and booking fee.
- c. Pay the balance of the cost six weeks before the holiday is due to start (it should be noted that reminders are not sent out).

3.4 If the balance is not received within the time specified the agent reserves the right to cancel the booking and retain the deposit.

3.5 Bookings made within six weeks of the start of the holiday require payment in full at the time of the booking.

3.6 Payment for overseas bookings can be made by cheque drawn on a London bank payable in Sterling to St Moritz Client Account.

4. CANCELLATION

4.1 Once a booking is confirmed the Hirer is responsible for the total cost of the holiday. 'Total' meaning both Deposit and Balance payments.

4.2 In the event of cancellation by the Hirer, St Moritz will endeavour to re-let the property, and if successful may refund any monies paid less the deposit, which is non-returnable.

5. CANCELLATION INSURANCE

Under the new FSA rules St Moritz can no longer arrange Holiday Cancellation Insurance on your behalf. We strongly recommend that your own appropriate Holiday Cancellation Insurance is in place at the time of booking.

6. BOOKING ALTERATIONS

6.1 Any change in holiday dates will be subject to the agreement of St Moritz.

6.2 Any request by the Hirer for transfer of booking to another property will be treated as a cancellation of the original reservation.

6.3 If for reasons beyond its control, the Agent has to cancel or alter arrangements made for the Hirer it will make every effort to offer an alternative property if one is available.

6.4 If the Hirer does not accept the alternative offered the Agent will return to the Hirer any monies paid, whereupon the liability of St Moritz Hotel & Garden Villas Ltd. will cease.

7. DAMAGE, LOSS AND NUISANCE

7.1 The Hirer agrees:

a. A damage deposit will be taken on arrival by credit card swipe.

b. That the supervision of children, babies and any adults requiring care remains the responsibility of the Hirer at all times.

c. To be responsible for leaving the accommodation in good order and clean condition, otherwise a cleaning charge will be levied.

d. To pay for any damage or loss however caused, excluding reasonable wear and tear, incurred during the occupation.

e. Not to cause nuisance or annoyance to occupants of nearby property.

f. To allow reasonable access to the property by the Agent if it is deemed necessary.

7.2 If in the opinion of St Moritz, or Owner of the property, any person is not suitable to continue their occupation of the property because of unreasonable behaviour, damage or nuisance to other parties, the contract may be discharged and St Moritz may repossess the property immediately. The Hirer will remain liable for the whole cost of hire and no refund shall be due.

8. OCCUPANCY

Occupancy shall be from (4.00pm) on the day of arrival to (10.00am) on the day of departure, unless special arrangements have been made (the housekeepers have only a limited time to prepare the property for the next guests, and you are asked to respect this).

8a. Late departure/early arrival requests may be granted but charges will apply.

9. SERVICES

The Hirer must pay St Moritz for all telephone calls made during the occupation.

9.1 Linen for beds and bath & hand towel are provided per person and are included in rental price.

9.2 Electricity included in rental price.

9.3 Use of leisure facilities are included in rental price.

9.4 Any unsettled accounts will be charged against credit card details taken on arrival.

9.5 If credit card information is unavailable, credit facilities will not be offered and a cheque or cash for the damage deposit will be required and returned following satisfactory departure.

10. PETS

Only property owners are permitted pets in their accommodation.

11. DESCRIPTIONS

11.1 Whilst St Moritz makes every effort to ensure the accuracy of the property descriptions, descriptions are inevitably subjective and are for guidance only. If there are points of particular importance please contact St Moritz to clarify information.

11.2 Whilst St Moritz has taken all reasonable steps to ensure that the information contained in its brochures, websites, tariffs,

leaflets, advertisements and any other form of promotional material are accurate, St Moritz reserves the right to alter, substitute or withdraw any service, facilities or amenity.

11.3 If, in the interest of health & safety, a facility has to close, St Moritz will endeavour to re-open it as soon as possible.

12. LIABILITY

12.1 St Moritz cannot accept responsibility for any material loss, damage, additional expense or inconvenience directly or indirectly caused by or arising out of the property and its, plumbing, gas, electrical or otherwise, or exceptional weather.

12.2 No responsibility is accepted for loss or damage of property, vehicles or vehicle contents belonging to the Hirer or any member of the party during the occupancy.

12.3 If due to reasons beyond the control of St Moritz and Property Owner, the accommodation is not available whatsoever, St Moritz will refund the deposit, but St Moritz and Owner will be under no further liability towards you.

13. COMPLAINTS

13.1 If in the opinion of the Hirer there are grounds for complaint, it is the duty of the Hirer to take it up with St Moritz immediately or during occupancy to allow remedial action to be taken. The Hirer should contact reception on (01208) 862 242.

13.2 It is specifically agreed that failure by the Hirer to notify St Moritz of any complaint in accordance with the timescale set out in clause 13.1 will entitle St Moritz to refuse to entertain the complaint, irrespective of its merits.

13.3 St Moritz are a member of S.W. Tourism and adhere to its code of practice.

14. WAIVER

The failure of St Moritz to enforce or exercise, at any time, or for any period of time, any term of, or any right pursuant to this agreement does not constitute and shall not be construed as a waiver of such term or right.

15. LEGAL PROVISIONS

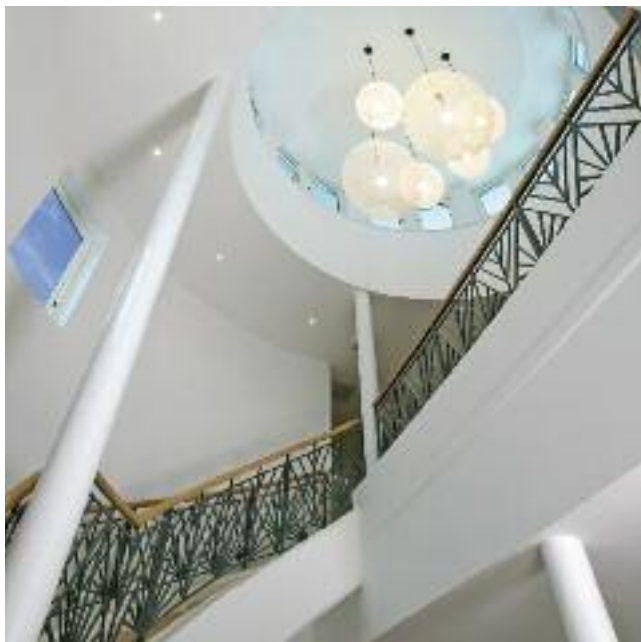
15.1 The law of England governs the construction, and performance of this Agreement and the parties submit to the jurisdiction of the English Courts.

15.2 The Hirer agrees that the contract with St Moritz is made at St Moritz's premises and that any proceeding between the parties shall be conducted in the County Court nearest to St Moritz.

15.3 Clause headings are for convenience only and do not form part of or affect the interpretation of the Agreement.

HOW TO MAKE A BOOKING

- 1 Telephone us on (01208) 862 242 to confirm that the property and dates you require are available. This reservation is held for up to 7 days to give you sufficient time to send your booking form and deposit, if we do not hear from you then your booking will be cancelled.
- 2 Complete the booking form and return it to us with a 25% deposit and booking fee. Please be aware that you need to arrange your own Holiday Cancellation Insurance (see Terms & Conditions 5). Cheques are made payable to St Moritz Client Account. Bookings from persons outside the UK must be accompanied either by a cheque drawn from a UK bank or by a sterling draft.
- 3 Upon receipt of your booking form and deposit, we will forward confirmation of the booking, including details of monies received and the balance due, which we must receive no later than 6 weeks before arrival.



THIS FORM **MUST BE COMPLETED, SIGNED AND RETURNED WITH NECESSARY PAYMENT TO CONFIRM BOOKING**

Please complete in BLOCK CAPITALS and return to:

**St Moritz Hotel & Garden Villas,
Trebetherick, Wadebridge,
Cornwall PL27 6SD**

Or Fax back to 01208 862 262



The staff and management of the St Moritz Hotel welcome you to Cornwall and hope you will enjoy the superb new facilities which await you.

St Moritz Villa Booking Form 2009

Please reserve Villa Number

From 4pm Thursday/Friday/Saturday PLEASE PRINT DATE OF ARRIVAL

To 10am Thursday/Friday/Saturday PLEASE PRINT DATE OF DEPARTURE

Total number of guests children

ALL BOOKINGS DURING SCHOOL HOLIDAYS ARE ACCEPTED ON THE UNDERSTANDING THAT AT LEAST ONE ADULT AGED 25 OR ABOVE WILL OCCUPY THE SPECIFIC VILLA FOR THE DURATION OF THE LETTING, AND WILL AT ALL TIMES BE RESPONSIBLE FOR IT (SEE NOTE 2 OF TERMS & CONDITIONS). IN THE EVENT THAT THE MANAGEMENT DISCOVER THAT ALL OCCUPANTS ARE UNDER 25 THE MANAGEMENT RESERVE THE RIGHT TO TERMINATE THE LETTING FORTHWITH WITHOUT COMPENSATION.

Name(s) & ages of adults _____

Name(s) & ages of children _____

Total rent (see tariff)

£

25% deposit enclosed

£

Plus Booking fee (NON-REFUNDABLE)

£25.00

Damage deposit of £100 per villa per week is paid on arrival by credit card swipe.

Items available for hire, tick where required in the box provided.

(PLEASE NOTE ONLY 1 TRAVEL COT + 1 HIGH CHAIR AVAILABLE IN EACH VILLA)

High chair, no harness (FREE OF CHARGE)

Travel Cot linen (£5 CHARGE)

Pool towels (£2 EACH)

Travel Cot (FREE OF CHARGE)

Total enclosed

£

**PLEASE COMPLETE
PAYMENT DETAILS OVERLEAF**

Payment method

CHEQUES ARE MADE PAYABLE TO: ST MORITZ CLIENT ACCOUNT

WE ALSO ACCEPT THE FOLLOWING CREDIT CARDS: VISA, MASTER CARD, SWITCH

* ALL THESE FIELDS MUST BE COMPLETED

* Credit card type _____ * Name on card _____

* Credit card number

* Expiry date / Start date /

Issue No. (IF SWITCH) * Security code (LAST 3 DIGITS ON SIGNATURE STRIP)

I HAVE READ AND UNDERSTOOD THE TERMS AND CONDITIONS OF THE BOOKING.

* Signature * Date _____

* Name _____

* Address _____

_____ * Postcode _____

* Tel No _____ Mob No. _____

Email _____